

Glacier Park, Inc. Important Reservation Information

We look forward to your arrival and wish you an enjoyable stay with us!

Lodging rates are based on double occupancy, are subject to taxes and surcharges, and may change without notice. Additional person(s) will be \$15/person plus taxes and surcharge. Children age 11 and under are free with adult if no additional facilities are required. A roll-a-way bed is \$15/night plus taxes and surcharge, is by request only, and subject to availability. Limit one (1) roll-a-way bed per room. A limited number of handicap rooms are available at all USA locations and are based on space availability. Lodging rates do not include the separate entrance fees to Glacier National Park, MT and Waterton Lakes National Park, AB.

Advance Deposit Information

An advance deposit, per room at each hotel, in the amount of the first nights stay (less taxes and surcharges) is due at the time of booking. The cancellation and change policy below apply to each individual confirmation number and are each subject to the appropriate administrative fees. An advance deposit in the amount of the entire activity/tour is due at the time of booking. The cancellation and change policy below apply to each individual activity and/or confirmation number and are each subject to the appropriate administrative fees.

Canceling a Room, Reservation, Activity, or Red Bus Tour

Should you need to cancel, please contact our Central Reservations office 406.892.2525. Only cancellations made through this office are guaranteed to be valid and an identifying number will be issued for verification purposes. You may request a cancellation or change via email. However, it is not valid unless you have received a confirmed reply with an identifying number.

Deposits are fully refundable for 30 days following the date the reservation was made.

From 31 days after the reservation was made until three days prior to the scheduled arrival date, the deposit will be refunded less the following administrative fee(s):

- Canceling a room 30 days after the reservation was made will incur a \$15 fee (per confirmation number)
- Canceling an activity or tour 30 days after the reservation was made will incur a \$15 fee (per confirmation number)
- Canceling a room with activities/tours included will incur a \$20 fee (per confirmation number)
- For reservations made within 30 days prior to arrival, the above policy applies with no 30-day grace period. • Changes to your departure date made after you have stayed your first night will result in a \$30 early departure fee.
- No-show on date of arrival is considered a cancellation of your entire stay at that property and there will be no refund.

- A No-show for activities/tours (including Afternoon Tea and fondue) will not be refunded.
- We are unable to deviate from policies due to weather, illness, flight delays, road closures, etc. We strongly recommend that you obtain travel insurance.

Deposit(s) are non-refundable if the reservation(s) is cancelled after 5:00 pm MDT 72 hours prior to the scheduled arrival date.

Changing a Room, Reservation, Activity, or Red Bus Tour

One complimentary change is granted per confirmation number. After this one-time complimentary change, each call to make changes to that confirmation number will be subject to a \$15 administrative change fee. This includes changes to activities associated with that confirmation number. Examples of changes to a confirmation number that will incur the administrative change fee include, but are not limited to, the following:

- Changing the date of a room/tour/activity,
- Changing the time of the tour/activity, or
- Changing accommodations type or location

Canceling a Room, Reservation, Activity, or Red Bus Tour

Check-in time is any time after 3:00 pm. • Check-out time is any time before 11:00 am. • Visa, MasterCard and American Express cards are accepted. Personal checks are not accepted. • Connecting rooms, roll-a-way beds, cribs and other special requests are subject to availability at check-in and never guaranteed. • There are no televisions or air conditioning. • The motor inns do not have in-room telephones. • No pets are allowed. • All Guest Rooms and Facilities are non-smoking.

The Glacier National Park Fund

Glacier Park, Inc. is proud to offer our guests an opportunity to support Glacier National Park through the Glacier National Park Fund. Guests staying in a Glacier Park, Inc. facility in the United States can choose to have a \$1 per day, per room, voluntary donation added to their room bills. We deposit 100% of the donations received from our guests to the Glacier National Park Fund; a fund that can only be used to support Glacier National Park. Your support of this program is appreciated. More information about this program will be available to you upon your arrival.

Border Information

Please be advised that border closing times vary by individual crossing and at different times throughout the summer. Before you cross the border, please telephone Customs to inquire about the border closing times and required forms of identification:

Canadian Customs :(403) 653-3009

US Customs: (406) 732-5572