



2011 Many Glacier Hotel Renovation

1. What is the main purpose behind the renovation?
 - a. The purpose is to correct life safety and seismic deficiencies in the hotel as well as to bring the hotel systems up to date, including: electrical systems, heating, plumbing, and other mechanical systems, fire alarm and suppression systems, making structural seismic retrofits, accessibility improvements, and other code issues.
2. What parts of the hotel will the construction impact?
 - a. The project will address all interior rehabilitation work in the northern half of the building including:
 - b. Annex 1 and the North Bridge, the Dining Room, the Interlaken and Swiss Lounges, Kitchen, Employee Dining Area, and other employee and maintenance areas. The annex and north bridge include the public restrooms, the administrative offices, and approximately 50% of the guest rooms.
3. Will the historic elements be affected or changed?
 - a. While restoration of most lost historic elements is not funded as part of the project, where surfaces and fixtures (walls, floors, lighting, etc.) are to be removed for repairs and rehab work, replacement surfaces and fixtures will include historically-compatible surfaces and fixtures. The work will include replacing lighting and fixtures, relocating exposed pipes and sprinkler systems, and may include new carpeting and flooring.
 - b. The dropped ceiling in the dining room will be removed, exposing the original ceiling line and original window configuration. A decorative pergola will be reinstalled and the massive fireplace will be repaired.
4. How will the renovation affect the dining room?
 - a. A modified dining room in the space adjacent to the main dining room will be available while construction is going on in the current dining space. The main kitchen will remain open and we anticipate having enough seating to accommodate all guests of the hotel.
5. Are we going to have limited menu?
 - a. No, the menus will remain the same with full services available for breakfast, lunch and dinner.
6. Will red bus tours still depart and arrive at MGH?
 - a. Yes – The red bus tour schedule will not change due to the construction.
7. Will the horse and boat concession operations be impacted?
 - a. No – At this time it is anticipated that both operations will operate with their full schedules and offerings.



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8. How long will the total renovation take? Start/finish dates?
 - a. The renovation is slated to begin in late September 2010 (after the hotel closes for the season on 9/20) and to continue through spring of 2012. It is scheduled to be finished before Many Glacier opens in June 2012.
9. How many rooms will be affected by the construction?
 - a. Approximately one half of the 214 rooms will be closed during the construction period.
10. What are opening and closing dates for 2011?
 - a. Open – June 17, 2011
 - b. Close – Sept 12, 2011
11. What are the working hours of construction crew? Days of week?
 - a. 9:00am – 6:00pm Monday through Friday
12. How much noise will the project create?
 - a. There will be normal construction type noise in the northern half of the building during daytime hours. Early mornings, evenings, and weekends will be quiet. There should be limited noise in the lobby area and for guests staying overnight; there will be no construction noise in the wing where guest rooms are located.
13. Will arrival/departure be impacted? Front Doors, Parking?
 - a. There will be construction materials staged at the north end on both the mountain side and lake side of the hotel. The front doors will not be impacted nor will the parking lot.
14. Will renovation be visible from outside / lakeside?
 - a. Other than the materials mentioned above, there will be no visible construction on the outside of the hotel – all construction for this project is interior, with the exception of the large fireplace in the far north end of the Dining Room.
15. Will project impact lake view rooms?
 - a. No – All guest rooms that will be in use during this project are located in the south wing of the hotel, away from the construction work.
16. How much / what portions will be completed prior to opening in 2011?
 - a. Work on the kitchen, employee dining areas, main hallway that connects the lobby to the dining and bar areas, the Interlaken Lounge, and the Swiss Lounge should all be completed prior to opening in June 2011.



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17. How is the project being funded?

- a. Through a competitive NPS submission process the project received \$15.6 million of American Recovery and Reinvestment Act (ARRA) stimulus funds. The remainder of the project is being funded from the line item construction budget of the National Park Service.

18. Is this part of a multi-phase rehabilitation effort?

- a. Yes. This project is phase IV and V of a seven phase project. The first three phases of the rehabilitation focused on the building exterior, structure stabilization and most immediate needs. These three phases were completed in 2005. In 2007 Glacier Park, Inc funded relocation and upgrade of the public restrooms to address capacity, code, and accessibility issues. Funding has been requested for the final two phases but has not yet been secured. These phases will include upgrades and interior rehabilitation in the lobby, guest rooms above the lobby, lower level meeting spaces, and the south bridge and guest rooms in Annex II or the southern half of the hotel.

**For 2011 Reservations and Information, please telephone our
Travel Professionals at 406.892.2525.**